

STEPS TO BE TAKEN BY PROPERTY OWNERS
WHEN SEWAGE BACK-UP OCCURS

Call the MDC to report stoppage **860-278-7850 ext. 3600**. The MDC will check the main sewer for blockage. If the main sewer is blocked the MDC will clear it. If the main sewer is clear, the property owner (a licensed plumber, drain layer, or sewer cleaner) must perform a power rodding to free any blockage which might exist in this piping.

The property owner is responsible to pay for this power rodding.

When this rodding is performed, and the blockage **CANNOT** be freed, the owner, plumber, drain layer, or sewer cleaner shall call the MDC at **860-278-7850 ext. 3600**, so that we may send a MDC Inspector to observe, and record the rodding results of the sewer house connection, in order to determine the location of the blockage.

NOTE: PROPER RODDING PROCEDURE GUIDELINES

The plumber shall use a 4" cutter at the end of the rod. If the plumber relieves the blockage, they shall then rod the house connection to the main sewer in order to push the blockage into the main sewer line. If the blockage is found in the portion of the sewer house connection located within private property, the owner must hire a licensed contractor to perform the necessary repair work, under permit, and inspection from the MDC. If the blockage is found in the portion of the sewer house connection located within the public street, and cannot be cleared by power rodding, and verified by the MDC Inspector, the MDC, or the MDC contractor, at no charge to the owner, will perform the necessary repair work to free the blockage. If it is found that the stoppage could have been cleared by power rodding, the owner will be so informed, and shall pay the expense incurred by the MDC. All repair work on the sewer house connection must be performed under permit issued by the MDC to a licensed contractor; and will be inspected by MDC personnel.

RODDINGS:

If the property owner, licensed plumber, drain layer, or sewer cleaner **DOES NOT** call the MDC, and request the main sewer checked prior to rodding, the MDC will not assume liability if the problem is located in the main sewer. If there is a blockage, but no record of the house connection, the owner must prove where the blockage is located. This can be done by excavation, or electronic locator in the presence of a MDC Inspector. If the the problem is located within the public street, then a claim can be made for reimbursement of the excavation, or locating. Proper rodding procedures are required by the MDC. The rodder must use a 4" cutter. If the rodder can not break through the blockage, the rodder may start using smaller cutters. If rodder breaks through the blockage they will increase the cutters back up to 4". Rodder will then push the blockage into the main sewer.

The MDC is not responsible for house connections records within private lands.